

Bulletin

CGC Crime Prevention

March 2005

ARMED ROBBERIES:

Armed Robberies have been on the rise, especially within the store groups that are open a little later for customer convenience. The number of robberies has increased from 2004 to 2005.

The robberies are becoming more violent with little consideration for women, children or any human life. The gangs are large, between 12-20 members, and more often than not, are heavily armed. The robberies are not particularly on specific days but rather in the evenings during closing time, 17:30-19:00.

This is where the best practice for Armed Robberies, on the CGC Crime Website comes into play. Cash handling management is vital; this is where the key to safety and less cash loss lays, REMOVE CASH!!! Clear tills constantly. Please note the CGC Crime Prevention Programme also has red boards that show our office number, crime stops contact details, and blank spaces to fill in your nearest police stations details with other details too. When a disturbing incident like an armed robbery occurs, you tend to forget telephone numbers and what to do after the situation. The CGC Offices will also be developing a handy hand held card with tips and lists on what to do thereafter these tragic incidents.

We are on call 24 hrs a day to send these details in an SMS form to all the members to continuously be aware: 0861 101 726.

IMS & ERS:

The Incident Management System together with the ERS system have been going through the necessary changes to be kept up to date, please bear with us with any hassles that may have been experienced during this time. But please remember that we are here to help, please do not struggle on your own, we will be glad to help any way we can, please just call. Due to the changes on these two databases on the website the addresses have changed, if you have intranet you will need to change the URL and redirect the user to the new address. If you use the internet please use www.cgccrime.org.za

ERS:

<http://www.ecrime.org.za/ers/default.asp>

IMS:

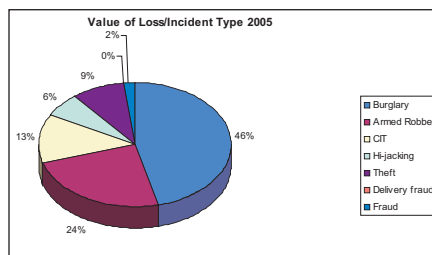
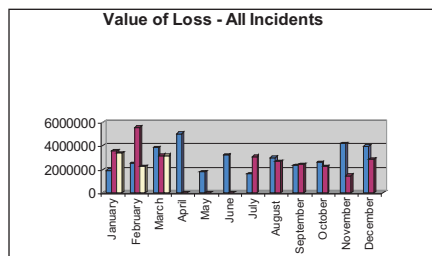
<http://www.ecrime.org.za/ims/default.asp>

ERS Usage Stats:

Total Enquiries:	11112
Positive Enquiries:	496
Negative Enquiries:	10616
Number of Employees:	128617

IMS Stats:

ALL INCIDENTS	2003	2004	2005
January	1913679	R 3,556,234.00	R 3,433,279.00
February	2525812	R 5,603,762.00	R 2,221,792.00
March	3826931	R 3,191,222.69	R 3,191,223.00
April	5059056	R 0.00	
May	1790471	R 0.00	
June	3217017	R 0.00	
July	1575519	R 3,086,896.84	
August	2992098	R 2,699,739.00	
September	2294644	R 2,425,338.00	
October	2625153	R 2,217,123.00	
November	4191725	R 1,472,633.00	
December	3976809	R 2,877,165.00	



ID CARDS:

The CGC Crime Prevention Programme has reached out as far as possible and have held regional meetings for the ID card initiative. These meetings have been held in Cape Town, Johannesburg, Port Elizabeth and Durban, Bloemfontein and other areas are in planning. Although most attendees arrive with guns blazing they depart with a better understanding of the intention and reasons behind this initiative from the stores. The annual membership requested when applying for the cards is not just for the ID cards, this is only the initial benefit, there is so much more to be involved in and gain from the CGC Crime Prevention Programme:

- Best practices Prevent further loss in your company, by attending committees are already established
- In the meetings with the committees,

establish good working relationships with your competitors, sharing non competitive information

- Direct contact with the CGCSA Board, where decisions and changes can be made within your industry
- Access to the Employees Reference Site for reference checking more detail below
- Access to statistics of criminal activity in the FMCG Industry we also have all our trends & analysis on our website www.cgccrime.org.za
- Direct contact with the correct people in the SAPS
- Latest serious crime information via SMS

The date has been changed for the requirement of the ID cards for the drivers, co-drivers, van assistants and promotional companies until the 01 May 2005. PLEASE TAKE NOTE: THIS DATE IS ON A SUNDAY AND THE 02 MAY 2005 IS A PUBLIC HOLIDAY. THE CGC OFFICES WILL BE CLOSED. Please contact us as soon as possible on: Tel: 011 789 1160 / Fax: 011 919 0080 / e-mail: idcards@cgcsa.co.za.

BANTSHOTSHILE - THEFT PROCESS WITH ID CARDS

Bantshotshile, translated into English is: They have stolen. It is the name given to the process of ID cards once an incident has occurred within the store.

The process takes place when there has been an incident within any of the 7 major retail store groups with a person carrying the newly instated Id cards. The incidents include theft of store products, consuming any store products and fraudulent and / or suspicious cards to name a few.

The procedure is: Once an incident has taken place, the store will fill out the form that has been provided with all the necessary information and, will fax / email it through to me.

We then get in contact with the company that the person, who was caught, works for and follow up confirming that the company knows of the incident and that the company has done the necessary procedures with regards to disciplinary hearings and so forth.

AMAVUZO! SMS INSTANT ALERTS:

Please send all your details to our offices to be added to the database and receive the latest schedule 1 incidents information. The lady managing this database is Joanne Van Wyk. She can send you the format in which we require the detail so you can get the correct information for your area, call Joanne Van Wyk on 0861 101 726.

SABRIC:

SABRIC is an organisation running similar operations to ours focusing on the banking industry. The CGC Crime Prevention Programme is working closely with SABRIC, sharing information and sitting together on forums to represent each group and then working together on these forums. Engela Doman liaises closely with SABRIC in developing joint analyses. We are also now receiving SMS's from SABRIC on the latest Schedule 1 incidents at the banks which we will now be forwarding to our members.